

**SU 150 RG1: Community Engagement: Chaplaincy and Healthcare Leadership: Bedside, Breakroom, Boardroom, and Everywhere In Between**

Online

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This course provides a unique opportunity for current and aspiring chaplains and healthcare leaders to better understand the "impact factor" of chaplains (and spiritual care programming more broadly), and how they can be optimized to promote quality of care, access, and cost imperatives. In particular, this course focuses on how chaplains could be, should be, and are/are not fully leveraged by chief executive officers, chief medical/chief nursing officers, and chief human resource officers. The course incorporates conversations with C-Suite-level leaders as well as evidence-based research, popular writing, and personal experiences. Students are provided a unique opportunity to engage in complex and critical conversations with leaders of some of the world's most prominent hospitals and healthcare systems. Some topics explored are: the role that chaplaincy and spiritual care can play in influencing patient satisfaction; clinical outcomes and clinician well-being; performance and retention; as well as how chaplaincy and spiritual care can be incorporated into organizational strategy and provide a source of competitive advantage.